SRI GURU GRANTH SAHIB WORLD UNIVERSITY

Fatehgarh Sahib - 140406

Established under Punjab State Act 20 of 2008, Approved by U.G.C. under Section 22 of U.G.C. Act)

Internal Quality Assurance Cell

Minutes of Meeting

Date: 08 July 2024

Agenda:
1. Discussion on the hacking of the University website.
2. Assessment of the damage caused, including corrupted SSR document links.
3. Immediate action plan for restoration of the website and recovery of corrupted documents.
4. Long-term measures to enhance cybersecurity.
5. Any other issues with the permission of the Chair.

The meeting was attended by the following members:
1. Dr. Pritpal Singh, Vice- Chancellor
2. Dr. Sukhwinder Singh Billing, Dean Academic Affairs
3. Dr. Tejbir Singh, Registrar
4. Dr. Ramesh Arora, Director - IQAC
5. Dr. Ankdeep Kaur Attwal, Coordinator - IQAC
6. Dr. Kanchan Garg, Member- IQAC
7. Dr. Amandeep Virk, Coordinator ERP
8. Dr. Richa Brar, Member - Member SSR
9. Dr. Rahul Badru, Member - IQAC
10. Dr. Harneet Billing, Member - IQAC
11. Dr. Navshagan Deep Kaur, Member - IQAC
12. Ms. Jaspreet Kaur, Member - IQAC
13. Dr. Supreet Bindra, Member – IQAC
14. Dr. Monika Airi, Member SSR

MINUTES

1. Discussion on the Hacking Incident

The ERP Coordinator informed the members about the hacking of the University website, resulting in the corruption of several uploaded documents, including the SSR-related files. The issue was detected on 07.07.2024 in the evening and immediately reported to the University's authorities.

The members expressed serious concern over the data breach, emphasizing the potential impact on the University's ongoing accreditation processes.

2. Assessment of Damage

The ERP Cell informed the members that most of the data related to SSR uploaded after 29 June has been corrupted.

The files related to the feedback reports and public disclosure documents have also found to be corrupted

3. Immediate Action Plan

The following actions were decided upon:

i. **Restoration Efforts:**

- The IT team will work to restore the website and corrupted documents using backup systems by within one week.
- The security of the University website will be enhanced so as to avoid any such action in the future.

ii. **Re-uploading of SSR Documents:**

- Criteria in-charges were instructed to verify all SSR documents and provide uncorrupted versions for immediate re-upload.
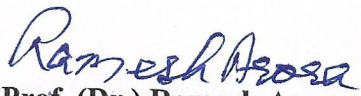- A special meeting of the IQAC will be held to review the progress by **15 July 2024.**

4. Any Other Issues with the Permission of the Chair

The members of IQAC and criteria incharges were instructed to keep the back-up of the files related to the SSR in hard drives or Pen drives.

The pendency if any, in the uploading of the documents must be completed well in time to avoid any last-minute hustle.

Conclusion

The meeting was adjourned with a vote of thanks to the Chair and the IT team for their prompt action. The next progress review meeting is scheduled for 15 July 2024.

Prof. (Dr.) Ramesh Arora
Director IQAC

Director
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